KANTAR TNS.



YOUR NAME:	
Cell:	Home/Work:
WIN R	2,500
By completing this booklet, you will be given o	
On top of this, you will be entered into a lucky	draw and stand a chance to win R2,500
TODAY'S DATE:	DD / MM / YYYY
Your interviewer will collect your bo	
Day: Mod Tues Sat Fri Sat	DD / MM / YYYY
Time: :	
Interviewer name:	Interviewer cell:
FOR TNS USE ONLY:	PROJECT NUMBER: 233405898
Reference number:	Rotation:
	1 2







GUIDELINES FOR COMPLETING THIS BOOKLET

Thank you for agreeing to fill in this booklet!

We are interested in the products and brands you use in your everyday life. This information helps companies to improve the products they make for you.

Your answers are very valuable to us and will only ever be analysed at a combined level, never linked to you individually.

SOME GUIDELINES FOR FILLING IN THE BOOKLET:



Please tick the box that applies to you



You may give more than one answer where you see boxes like this (*Tick all that apply*)



Please only give ONE answer when you see ovals like this (*Tick only ONE*)



When answering the questions, please think about where YOU personally shop or what YOU personally use



There are a few questions that relate to you and others in your home – these will ask about things in your HOUSEHOLD



In certain instances you may not have used a certain product, in these cases there will be a **skip instruction** to show you which question to go to next



You are welcome to look around your home to remind yourself of the brands you use



Where the brands you use are not on the list, please write them on the dotted line where you see Other (SPECIFY).....

GUIDELINES FOR COMPLETING THIS BOOKLET

UNDERSTANDING THE FREQUENCY SCALE:

Throughout the booklet, you will be asked how often you do various things. Here is an explanation of the scale used:

Daily	-	select this option if you do this activity every day
Weekly	\rightarrow	select this option if you do this activity at least once every week, but not every day
Monthly	\rightarrow	select this option if you do this activity at least once every month, but not every week
Less ofter	—	select this option if you do this activity less than once a month

EXAMPLE: If you wash your hair with shampoo 2 or 3 times a week, you will select **Weekly**

EXAMPLE: If you eat canned food twice a month, you will select

Monthly

WHAT IS A HOUSEBRAND/NO NAME BRAND?

These are products sold with the store's name on them and are usually cheaper than similar manufacturer-branded products.

Some examples of house brands:

- PnP no name
- Checkers HouseBrand
- SPAR
- Woolworths

Your interviewer will come back to collect your completed booklet in one week, at a time convenient for you.

If you are unsure of anything, please make a note in your booklet and ask the interviewer when they return. All your answers are important to us!



1a. Which of these stores, if any, have you shopped at in the past month?

Tick all that apply

01 Ackermans	12 Makro
O2 Cambridge Food	13 Markham
03 Checkers	14 Mr Price (MRP)
O4 Checkers Hyper	15 OK
05 Clicks	16 PEP
06 Dis-Chem	Pick n Pay (Supermarket/ Hypermarket/Family Store)
O7 Edgars	18 Shoprite
O8 Food Lovers Market	Spar/KwikSpar/Super Spar
O9 Foschini	20 Truworths
Game (Foodco)	21 Woolworths
11 Jet	Other (SPECIFY):
	I have not been shopping in the past month
	Û

If you have not been shopping in the past month, go to Page 5 (Q.2a)



1b. Thinking about the past month, which <u>ONE</u> store did you shop at most often for groceries like food, drinks and household products?

Tick only ONE ✓

O1 Ackermans	12 Makro
O2 Cambridge Food	13 Markham
O3 Checkers	14 Mr Price (MRP)
O4) Checkers Hyper	15 OK
05 Clicks	16 PEP
06 Dis-Chem	Pick n Pay (Supermarket/ Hypermarket/Family Store)
O7 Edgars	18 Shoprite
08) Food Lovers Market	Spar/KwikSpar/Super Spar
O9 Foschini	20 Truworths
(10) Game (Foodco)	(21) Woolworths
11 Jet	Other (SPECIFY):
	I have not been shopping for groceries in the past month



1c. Thinking about the past month, which <u>ONE</u> store did you shop at most often for toiletries and cosmetics?

Tick only ONE **√** Makro Ackermans Cambridge Food Markham Checkers Mr Price (MRP) Checkers Hyper OK Clicks PEP Pick n Pay (Supermarket/ Dis-Chem Hypermarket/Family Store) Shoprite Edgars 18 Spar/KwikSpar/Super Spar Food Lovers Market Foschini Truworths Game (Foodco) Woolworths Other (SPECIFY): Jet I have not been shopping for

toiletries and cosmetics in

the past month



1d. Thinking about the past month, which <u>ONE</u> store did you shop at most often for **clothing**?

Tick only ONE **√** Makro Ackermans Cambridge Food Markham Mr Price (MRP) Checkers Checkers Hyper OK Clicks PEP Pick n Pay (Supermarket/ Dis-Chem Hypermarket/Family Store) Edgars Shoprite 18 Spar/KwikSpar/Super Spar Food Lovers Market Foschini Truworths Game (Foodco) Woolworths Other (SPECIFY): Jet

I have not been shopping for clothing in the past month



FINANCIAL SERVICES: BANKING

2a. Which of these banks, if any, do you have an account with?

Tick	all that apply		
01	ABSA	07	Nedbank
02	African Bank	08	Postbank
03	Bidvest Bank	09	Rand Merchant Bank
04	Capitec	10	Standard Bank
05	FNB	11	Other (SPECIFY):
06	Investec	98	I do not have a bank account
			If you do not have a bank account, go to Page 6 (Q.3)
2b.	Which <u>ONE</u> is your main ba	nk?	
Tick	only ONE 🗸		
01	ABSA	07	Nedbank
02	African Bank	08	Postbank
03	Bidvest Bank	09	Rand Merchant Bank
04	Capitec	10	Standard Bank
05	FNB	11	Other (SPECIFY):
06	Investec		



FINANCIAL SERVICES: FUNERAL COVER

3. Which of these companies, if any, do you have funeral insurance or a funeral policy with?

Tick all that apply $\checkmark\checkmark\checkmark$	
1Life Direct	Liberty
ABSA	Metropolitan
Alexander Forbes	Momentum
AVBOB	Nedbank
Clientèle	Old Mutual
Discovery Life	Sanlam
FNB	Standard Bank
Hollard	Other (SPECIFY):
	I have funeral cover but I am not sure which company it is with
	I do not have funeral insurance or a funeral policy

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				I			

FINANCIAL SERVICES: LIFE COVER

4. Which of these companies, if any, do you have life insurance or a life cover policy with?

Tick all that apply ▼▼▼	
1Life Direct	Liberty
ABSA	Metropolitan
Alexander Forbes	Momentum
AVBOB	Nedbank
Clientèle	Old Mutual
Discovery Life	Sanlam
FNB	Standard Bank
Hollard	Other (SPECIFY):
	I have life cover but I am not sure which company it is with
	I do not have life insurance or a life cover policy

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,					

FINANCIAL SERVICES: SHORT-TERM INSURANCE

5. Which of these insurance companies, if any, do you use for car or home insurance, or to insure household contents or other valuable personal items?

Tick all that apply	
1st for Women	Hollard
AA Insurance	King Price
ABSA iDirect	MiWay
Alexander Forbes	Old Mutual Insurance
Auto & General	Outsurance
Budget Insurance	Santam
Dial Direct	Standard Bank
Discovery Insure	Other (SPECIFY):
	I have short-term insurance but I am not sure which company it is with
	I do not have short-term insurance



FINANCIAL SERVICES: MEDICAL AID

6. Which of these medical aids, if any, do you belong to?

Tick only ONE √	
Bestmed	Momentum Health
Bonitas	Profmed
Discovery Health	Topmed
Fedhealth	Resolution Health
GEMS	Spectramed
KeyHealth	Other (SPECIFY):
Medihelp	I have medical aid but I am not sure which company it is with
	I do not belong to a medical aid



FINANCIAL SERVICES: LOYALTY PROGRAMMES

7a. Which of these loyalty programmes, if any, do you belong to?

Tick all that apply	
ABSA Rewards	Pick n Pay Smart Shopper
Clicks Club	Standard Bank UCount
Credit card rewards (Visa or MasterCard)	Thank U (Edgars, CNA, Jet)
Dis-Chem	Vitality (Discovery Health)
Discovery card	Vodacom Rewards
FNB eBucks/rewards	W Rewards (Woolworths)
My School	Other (SPECIFY):
Nedbank Greenbacks	I am not a member of a loyalty programme
	If you are not a member of a loyalty programme, go to Page 12 (Q.8)



FINANCIAL SERVICES: LOYALTY PROGRAMMES

7b. Which <u>ONE</u> loyalty programme do you use most often?

Tick only ONE 🗸	
ABSA Rewards	Pick n Pay Smart Shopper
Clicks Club	Standard Bank UCount
Credit card rewards (Visa or MasterCard)	Thank U (Edgars, CNA, Jet)
Dis-Chem	Vitality (Discovery Health)
Discovery card	Vodacom Rewards
FNB eBucks/rewards	W Rewards (Woolworths)
My School	Other (SPECIFY):
Nedbank Greenbacks	

8. Which of these makes of cars, if any, do you have in your household?

Tick all that apply 🗸 🗸	
Audi	Mercedes-Benz
BMW	Nissan
Fiat	Opel
Ford	Peugeot
Honda	Renault
Hyundai	Toyota
Kia	Volkswagen
Land Rover	Volvo
Mazda	Other (SPECIFY):
	I do not have a car in my household

9a. How often, if at all, do you visit a petrol station to re-fuel the car you drive?

Tick only ONE > Every day At least once a week (but not every day) At least once a month (but not every week) Less than once a month If you do not visit a petrol I do not visit a petrol station \Rightarrow station to re-fuel a car, go to to re-fuel a car Page 14 (Q.10) Which of these petrol stations, if any, did you re-fuel at in 9b. the past month? Tick all that apply ΒP Sasol 01 05 Caltex Shell 02 06 Engen Total 03 07 Other (SPECIFY): 04 80 Exel I have not visited a petrol station to re-fuel in the past

month

	TELECOMMUNICATION: CELLPHONES		
10.	Which of these makes of cellphones, if any, do you currently have?		
Tick	all that apply		
	Apple iPhone		Nokia
	Blackberry		Samsung
	Huawei		Sony
	LG		Other (SPECIFY):
	Motorola		I do not have a collabore
	Motoroid		I do not have a cellphone
			If you do not have a cellphone, go to Page 15 (Q.12)
	TELECOMMUNICATION: N	4OBIL	E NETWORK PROVIDERS
11.	Which of these mobile netv	vork p	roviders, if any, do you
Tick	all that apply		
	Cell C		Vodacom
	MTN		Other (SPECIFY):
	Telkom		l do not use a mobile network provider

	PERSONAL CARE: HAND/BODY SOAP		
12.	Which of these brands of so past month?	oap, if any, have you used in the	
Tick	all that apply		
	Dove	Sunlight	
	Dettol	Vaseline	
	Lux	Housebrands/No name brands Other (SPECIFY):	
	Lifebuoy	Other (31 ECH 1).	
	Palmolive	I have used soap but I am not sure which brand	
	Protex	I have not used soap in the past month	
	PERSONAL CARE: ORAL C	CARE	
13.	Which of these brands of to in the past month?	pothpaste, if any, have you used	
Tick	all that apply		
	Aquafresh	Oral B	
	Close-Up	Sensodyne	
	Colgate	Other (SPECIFY):	
	Mentadent P	I have not used toothpaste in the past month	

_	PERSONAL CARE: HAIR C		
a.	How often do you use shar	npoo	or hair care products?
ick	only ONE 🗸		
	Daily		
	Weekly		
	Monthly		
	Less often		
	l do not use shampoo or hair care products	⇨	If you do not use shampoo o hair care products, go to Page 17 (Q.15a)
b.	Which of these brands of sl if any, have you used in the	•	•
ick (if any, have you used in the	•	•
ick (if any, have you used in the	•	•
ick (if any, have you used in the	•	month?
īck (if any, have you used in the all that apply V	•	month? Palmolive
ick	if any, have you used in the all that apply I was all that apply I was all the all that apply I was all that apply	•	month? Palmolive Pantene
ick	if any, have you used in the all that apply I was a	•	month? Palmolive Pantene Sofn'free
īck	if any, have you used in the all that apply Black Like Me Dove Dark & Lovely Gill	•	month? Palmolive Pantene Sofn'free Sunsilk

	PERSONAL CARE: SKIN C	ARE	
5a.	How often do you use skin care products such as face wash, moisturiser, hand creams and body lotions?		
Tick	only ONE 🗸		
	Daily		
	Weekly		
	Monthly		
	Less often		
	l do not use skin care products	⇨	If you do not use skin care products, go to Page 18 (Q.16a)
	Almay		Johnson & Johnson
	Almay] Johnson & Johnson
	Clere		L'Oréal
	Clinique		Lux
	Dawn		Neutrogena
	Dove		Nivea
	Elizabeth Arden		Olay
	Estée Lauder		Pond's
	Garnier] Vaseline
	Ingram's Camphor		Other (SPECIFY):
			I have not used any skin care products in the past month

	PERSONAL CARE: DEODORANT How often do you use anti-perspirants or body spray deodorants?		
16a.			
Tick	only ONE 🗸		
	Daily		
	Weekly		
	Monthly		
	Less often		
	I do not use anti-perspirants or body spray deodorants	⇔	If you do not use antiperspirants or body spray deodorants, go to Page 19 (Q.17a)
	Which of these brands of a deodorants, if any, have yo all that apply	•	• • • • • • • • • • • • • • • • • • • •
	Axe		Nivea
	Brut		Shield
	Dove		Status
	Exclamation		Yardley
	Mitchum		Other (SPECIFY):
			I have not used anti- perspirants or body spray deodorants in the past month

PERSONAL CARE: MAKE	E-UP	
17a. How often do you use mo	ake-up?	
Tick only ONE √		
Daily		
Weekly		
Monthly		
Less often		
I do not use make-up	⇒ If you do not use make-up, go to Page 20 (Q.18a)	
17b. Which of these brands of make-up, if any, have you used in the past month?		
Tick all that apply		
Elizabeth Arden	Max Factor	
Estée Lauder	Revlon	
L'Oréal	Rimmel	
MAC	Yardley	
Maybelline	Other (SPECIFY):	
	I have not used make-up in the past month	

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BEVERAGES: CARBONATED SOFT DRINKS

18a. How often do you drink carbonated soft drinks or fizzy drinks, whether on their own or mixed with alcohol?

Tick	only ONE 🗸		
	Daily		
	Weekly		
	Monthly		
	Less often		
	I do not drink fizzy drinks	⇔	If you do not drink fizzy drinks, go to Page 21 (Q.19a)
18b.	Which of these brands of co drinks, if any, did you drink		,
Tick	all that apply		
	Appletiser		Pepsi
	Coca-Cola		Schweppes
	Coo-ee		Sparletta
	Fanta		Sprite
	Grapetiser		Stoney
	Iron Brew		Twist
	Jive		Housebrands/No name brands
	Just Juice		Other (SPECIFY):
			I did not drink fizzy drinks in the past month



BEVERAGES: NON-CARBONATED SOFT DRINKS

19a. Which of these brands of fruit-based drinks, iced tea, bottled water and energy drinks, if any, did you drink in the past month?

Tick all that apply √√√	
Fruit juice	Iced tea
Cabana	Five Roses Iced Tea
Ceres	Lipton Iced Tea
Clover Krush	Other iced tea (SPECIFY):
Clover Tropika	Bottled water
Fruitree	Aquellé
Liqui-Fruit	Bon Aqua
Minute Maid	Nestlé Pure Life
Housebrands/No name brands (fruit juice)	Valpré
Other fruit juice (SPECIFY):	Other bottled water (SPECIFY):
Cordials and squashes	Energy drinks (carbonated/non)
Daly's	Bioplus
Fusion	Energade
Hall's	Monster
Oros	Powerade
Wild Island	Play
Housebrands/No name brands (cordials/squashes)	Red Bull
Other cordials and squashes (SPECIFY):	Score
	Other energy drinks (SPECIFY):
	I did not drink juice, iced tea, bottled water or energy drinks in the past month



BEVERAGES: NON-CARBONATED SOFT DRINKS

19b. Thinking about the past month, which <u>ONE</u> of the brands on this page did you drink most often?

Tick only ONE ON THIS PAGE ✓		
Fruit juice	Iced tea	
Cabana	Five Roses Iced Tea	
Ceres	Lipton Iced Tea	
Clover Krush	Other iced tea (SPECIFY):	
Clover Tropika	Bottled water	
Fruitree	Aquellé	
Liqui-Fruit	Bon Aqua	
Minute Maid	Nestlé Pure Life	
Housebrands/No name brands (fruit juice)	Valpré	
Other fruit juice (SPECIFY):	Other bottled water (SPECIFY):	
Cordials and squashes	Energy drinks (carbonated/non)	
Daly's	Bioplus	
Fusion	Energade	
Hall's	Monster	
Oros	Powerade	
Wild Island	Play	
Housebrands/No name brands (cordials/squashes)	Red Bull	
Other cordials and squashes (SPECIFY):	Score	
	Other energy drinks (SPECIFY):	

0	BEVERAGES: TEA		
O a.	How often do you drink tea?		
Tick o	only ONE 🗸		
	Daily		
,	Weekly		
	Monthly		
	Less often		
	l do not drink tea	⇔	If you do not drink tea, go to Page 24 (Q.21a)
0b.	Which of these brands of tea past month?	ı, if c	any, did you drink in the

Tick all that apply 🗤	
Five Roses	Lipton
Freshpak	Trinco
Glen	Housebrands/No name brands
Joko	Other (SPECIFY):
Laager	I did not drink tea in the past month

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BEVERAGES: INSTANT COFFEE

21a. How often do you drink instant coffee?

Tick only ONE √			
Daily			
Weekly			
Monthly			
Less often			
I do not drink instant coffee	⇒ If you do not drink instant coffee, go to Page 25 (Q.22a)		
21b. Which of these brands of ir drink in the past month?	nstant coffee, if any, did you		
Tick all that apply 🕠			
Douwe Egberts	Nescafe		
Frisco	Ricoffy		
Jacobs Kronung	Housebrands/No name brands		
Koffiehuis	Other (SPECIFY):		
	I did not drink instant coffee in the past month		

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BEVERAGES: MILK

22a. How often do you drink or use milk?

Tick only ONE ✓			
Daily			
Weekly			
Monthly			
Less often			
I do not drink or use milk	⇒ If you do not drink or use milk, go to Page 26 (Q.23a)		
22b. Which of these brands of milk, if any, did you drink or use in the past month?			
Tick all that apply			
	Fair Cape		
Tick all that apply	Fair Cape First Choice		
Tick all that apply VVV			
Tick all that apply Bonnita Clover	First Choice Parmalat Housebrands/No name brands		
Tick all that apply Bonnita Clover DairyBelle	First Choice Parmalat Housebrands/No name		

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BEVERAGES: BEER AND CIDER

23a. How often do you drink beer or cider?

Tick only ONE √	
Daily	
Weekly	
Monthly	
Less often	
I do not drink beer or cider	If you do not drink beer or cider, go to Page 27 (Q.24a)
23b. Which of these brands of drink in the past month?	beer and cider, if any, did you
Tick all that apply	
Amstel Lager	Heineken
Amstel Lite	Hunter's Dry/Gold/Extreme
Carling Black Label	Lion Lager
Castle Lager/Draught	Miller Genuine Draft (Millers)
Castle Lite	Peroni
Castle Milk Stout	Redd's Dry/Original
Flying Fish flavoured beer	Savanna Dry/Light/Dark
Grolsch	Windhoek Lager/Light/Draught
Hansa	Other (SPECIFY):
	I did not drink beer or cider in the past month



BEVERAGES: WHISKY, BRANDY AND VODKA

24a. Which of these brands of whisky, brandy and vodka, if any, did you drink in the past month?

Tick all that apply 🕠		
Whisky	Brandy	
Bell's	Bertrams	
Black & White	Flight of the Fish Eagle	
Chivas Regal	Klipdrift	
Famous Grouse	KWV	
Firstwatch	Oude Meester	
Glenfiddich	Richelieu	
Glenmorangie	Viceroy	
J & B	Other brandy (SPECIFY):	
Jack Daniel's	Vodka	
Jameson	Absolut	
Johnnie Walker	Cruz Vodka	
Scottish Leader	Russian Bear	
Three Ships	Skyy Vodka	
Other whisky (SPECIFY):	Smirnoff	
	Other vodka (SPECIFY):	
	I did not drink whisky, brandy or vodka in the past month	
	If you did not drink whisky, brandy or vodka in the past	

brandy or vodka in the past month, go to Page 29 (Q.25a)



BEVERAGES: WHISKY, BRANDY AND VODKA

24b. Thinking about the past month, which <u>ONE</u> of the brands on this page did you drink most often?

Tick only ONE ON THIS PAGE ✓		
Whisky	Brandy	
Bell's	Bertrams	
Black & White	Flight of the Fish Eagle	
Chivas Regal	Klipdrift	
Famous Grouse	KWV	
Firstwatch	Oude Meester	
Glenfiddich	Richelieu	
Glenmorangie	Viceroy	
J & B	Other brandy (SPECIFY):	
Jack Daniel's	Vodka	
Jameson	Absolut	
Johnnie Walker	Cruz Vodka	
Scottish Leader	Russian Bear	
Three Ships	Skyy Vodka	
Other whisky (SPECIFY):	Smirnoff	
	Other vodka (SPECIFY):	

25a. How often do you eat bread?

Tick only ONE ✓			
Daily			
Weekly			
Monthly			
Less often			
I do not eat bread	⇒ If you do not eat bread, go to Page 30 (Q.26a)		
25b. Which of these brands of bread, if any, have you eaten in			
the past <u>week</u> ?			
Tick all that apply			
Albany	Sunbake		
Blue Ribbon	Housebrands/No name brands		
Sasko	Other (SPECIFY):		
	I have not eaten bread in the		



FOOD: RICE, MAIZE, PASTA

26a. Which of these brands of rice, maize products and pasta, if any, have you eaten in the past month?

Tick all that apply 🗤	
Rice	Pasta
Aunt Caroline	Barilla
Spekko	Fatti's & Moni's
Tastic	Housebrands/No name brands (pasta)
Housebrands/No name brands (rice)	Other pasta (SPECIFY):
Other rice (SPECIFY):	I have eaten pasta in the past month but I am not sure which brand
I have eaten rice in the past month but I am not sure which brand	I have not eaten rice, maize products or pasta in the past month
Maize products	<u></u>
Ace	If you did not eat rice, maize products or pasta in the past month, go to Page 32
Impala	(Q.27a)
lwisa	
Nyala	
White Star	
Housebrands/No name brands (maize products)	
Other maize products (SPECIFY):	
I have eaten maize products in the past month but I am not sure which brand	



FOOD: RICE, MAIZE, PASTA

26b. Thinking about the past month, which <u>ONE</u> of the brands on this page did you eat most often?

Tick only ONE ON THIS PAGE ✓	
Rice	Pasta
Aunt Caroline	Barilla
Spekko	Fatti's & Moni's
Tastic Housebrands/No name brands (rice) Other rice (SPECIFY): A rice brand, but I am not sure of the name	Housebrands/No name brands (pasta) Other pasta (SPECIFY): A pasta brand, but I am not sure of the name
Maize products	
Ace Impala	
lwisa	
Nyala White Star Housebrands/No name brands (maize products)	
Other maize products (SPECIFY):	

27a. How often do you eat canned food?

Tick only ONE √		
Daily		
Weekly		
Monthly		
Less often		
I do not eat canned food	If you do not eat canned food, go to Page 33 (Q.28a)	
27b. Which of these brands of canned food, if any, have you eaten in the past month?		
Tick all that apply		
All Gold	Glenryck	
Bull Brand	John West	
Dürsots	КОО	
Enterprise	Lucky Star	
Farmgirl	Mayfair	
Hugo's	Housebrands/No name brands	
Gold Dish	Other (SPECIFY):	
	I have not eaten canned food in the past month	



FOOD: CHILLED PROCESSED MEATS

28a.	Ba. How often do you eat chilled processed meats or cold meats?		
Tick	only ONE 🗸		
	Daily		
	Weekly		
	Monthly		
	Less often		
	l do not eat chilled processed meats or cold meats	⇔	If you do not eat chilled processed meats or cold meats, go to Page 34 (Q.29a)
28b.	Which of these brands of chemeats, if any, have you eater all that apply		•
	Bokkie		Rainbow Simply Chicken
	Classic		Renown
	Enterprise		Weigh-Less
	Eskort		Housebrands/No name brands
	Hartlief		Other (SPECIFY):
	Mielie-Kip		I have eaten chilled processed meats or cold meats in the past month but I am not sure which brand
	Mighty Meats		I have not eaten chilled processed meats or cold meats in the past month



FOOD: CONDIMENTS, SPICES AND SAUCES

29a. How often do you use condiments, spices and sauces?

Tick	only ONE 🗸		
	Daily		
	Weekly		
	Monthly		
	Less often		
	I do not use condiments, spices and sauces	⇔	If you do not use condiments, spices and sauces, go to Page 35 (Q.30a)
29b.	Which of these brands of co any, have you used in the p		•
Tick	all that apply		
	All Gold		Nola
	All Joy		Rajah curry powder
	Crosse & Blackwell		Robertsons
	Hinds		Spur sauces
	Knorr (incl Aromat)		Wellington's sauces
	Maggi Lazenby Worcestershire sauce		Housebrands/No name brands
	Mrs H.S. Ball's Chutney		Other (SPECIFY):
	Nando's sauces		I have not used condiments, spices or sauces in the past month

30a. How often do you eat spreads?

Tick only ONE √			
Daily			
Weekly			
Monthly			
Less often			
I do not eat spreads	⇒ If you do not eat spreads, go to Page 36 (Q.31a)		
30b. Which of these brands of spreads, if any, have you eaten in the past month?			
Tick all that apply			
All Gold (jam)	Melrose		
Crosse & Blackwell	Nola		
Bovril	Nutella		
Black Cat	Peck's Anchovette		
Hugo's	Yum Yum		
КОО	Housebrands/No name brands		
Illovo	Other (SPECIFY):		
Marmite	I have not eaten spreads in the past month		

FOOD: BREAKFAST CEREALS

31a. How often do you eat breakfast cereals?

Tick only ONE 🗸		
Daily		
Weekly		
Monthly		
Less often		
I do not eat breakfast cereals	If you do not eat breakfast ⇒ cereals, go to Page 37 (Q.32a)	
31b. Which of these brands of by you eaten in the past mon	oreakfast cereals, if any, have th?	
Tick all that apply		
Bokomo ProNutro	Kellogg's Special K	
Bokomo Otees	Kellogg's Strawberry Pops	
Bokomo Weet-Bix	Maltabella Maltabella	
Futurelife	Morvite	
Jungle Oats	Nature's Source	
Jungle Oatso Easy	Nestlé Bar-One Cereal	
Kellogg's All-Bran	Nestlé Cheerios	
Kellogg's Corn Flakes	Nestlé Milo Cereal	
Kellogg's Coco Pops	Housebrands/No name brands	
Kellogg's Rice Krispies	Other (SPECIFY):	
	I have not eaten breakfast cereals in the past month	

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HOMECARE: WASHING POWDER

32a. How often do you use washing powder?

Tick only ONE √	
Daily	
Weekly	
Monthly	
Less often	
I do not use washing powder	If you do not use washing ⇒ powder, go to Page 38 (Q.33a)
32b. Which of these brands of w used in the past month? Tick all that apply	ashing powder, if any, have you
Ariel	Surf
MAQ	Vanish
Omo	Housebrands/No name brands
Go	Other (SPECIFY):
Sunlight	I have used washing powder in the past month but I am not sure which brand



HOMECARE: DISHWASHING LIQUID

33a. How often do you use dishwashing liquid?

Tick only ONE 🗸			
Daily			
Weekly			
Monthly			
Less often			
I do not use dishwashing liquid	If you do not use dishwashing liquid, go to Page 39 (Q.34a)		
33b. Which of these brands of dishwashing liquid, if any, have you used in the past month?			
Tick all that apply			
Ajax	Housebrands/No name brands		
MAQ	Other (SPECIFY):		
Sunlight	I have used dishwashing liquid in the past month but I am not sure which brand		
	I have not used dishwashing liquid in the past month		

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HOMECARE: HOUSEHOLD CLEANERS

34a. How often do you use household cleaners?

Tick only ONE 🗸			
Daily			
Weekly			
Monthly			
Less often			
I do not use household cleaners	If you do not use household ⇒ cleaners, go to Page 40 (Q.35)		
34b. Which of these brands of household cleaners, if any, have you used in the past month?			
, , ,	:h?		
you used in the past mont Tick all that apply	.h?		
, , ,	h'? Mr Muscle		
Tick all that apply			
Tick all that apply VVV	Mr Muscle		
Tick all that apply Cobra Dettol	Mr Muscle Toilet Duck		
Tick all that apply VVV Cobra Dettol Domestos	Mr Muscle Toilet Duck Vanish Housebrands/No name		
Tick all that apply Cobra Dettol Domestos Handy Andy	Mr Muscle Toilet Duck Vanish Housebrands/No name brands		



HOMECARE: TOILET PAPER

35. Which of these brands of toilet paper, if any, have you used in the past month?

Tick all that apply	
Baby Soft	Housebrands/No name brands
Carlton	Other (SPECIFY):
Twinsaver	I have used toilet paper in the past month but I am not sure which brand
	I have not used toilet paper in the past month



HOMECARE: OVER-THE-COUNTER MEDICATION

36a. Which of these brands of over-the-counter medication, if any, have you used in the past month?

Tick all that apply			
Pain	Allergy		
Anadin	Allergex		
Compral	Deselex		
Disprin	Salex		
Grandpa	Xyzal		
Mypaid	Other allergy medication (SPECIFY):		
Nurofen	Heartburn and indigestion		
Panado	ENO		
Other pain medication (SPECIFY):	Gaviscon		
Colds and coughs	Rennie		
Benylin	Other heartburn and indigestion medication (SPECIFY):		
Hot Toddy	Stomach		
Linctagon	Imodium		
Med-Lemon	Lomotil		
Vicks	Valoid		
Other colds and cough medication (SPECIFY):	Other stomach medication (SPECIFY):		
	I have not used over-the- counter medication in the past month		
	If you did not use over-the- counter medication in the past month, go to Page 43 (Q.37)		



HOMECARE: OVER-THE-COUNTER MEDICATION

36b. Thinking about the past month, which <u>ONE</u> of the brands on this page did you use most often?

Tick only ONE ON THIS PAGE √		
Pain	Allergy	
Anadin	Allergex	
Compral	Deselex	
Disprin	Salex	
Grandpa	Xyzal	
Mypaid	Other allergy medication (SPECIFY):	
Nurofen	Heartburn and indigestion	
Panado	ENO	
Other pain medication (SPECIFY):	Gaviscon	
Colds and coughs	Rennie	
Benylin	Other heartburn and indigestion medication (SPECIFY):	
Hot Toddy	Stomach	
Linctagon	Imodium	
Med-Lemon	Lomotil	
Vicks	Valoid	
Other colds and cough medication (SPECIFY):	Other stomach medication (SPECIFY):	

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HOMEWARE: LARGE KITCHEN APPLIANCES

37. Which of these brands of large kitchen appliances such as fridges, microwaves and washing machines, if any, do you have in your household?

Tick all that apply ▼▼▼	
AEG	LG
Bosch	Miele
Defy	Samsung
Hisense	Smeg
Kelvinator	Whirlpool
KIC	Other (SPECIFY):
	I do not have any large kitchen appliances in my household

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I	$\overline{\mathcal{O}}$)

HOMEWARE: ELECTRONIC GOODS

38. Which of these brands of electronic goods such as TVs, laptops, tablets, games consoles, DVD players and hi-fi's, if any, do you have in your household?

Tick all that apply	
Acer	Panasonic
Apple	Philips
Canon	Pioneer
Dell	Sanyo
Hisense	Samsung
HP	Sansui
JVC	Sharp
Lenovo	Sinotec
Logik	Sony or Sony Playstation
LG	Telefunken
Logitech	Toshiba
Nikon	Xbox
Nintendo Wii	Other (SPECIFY):
	I do not have any electronic goods in my household



LEISURE AND TRAVEL: AIRLINES

39. Which of these airlines, if any, have you flown on within South Africa in the past 12 months?

Tick	call that apply 🕠
	British Airways
	Kulula
	Mango
	Safair
	South African Airways
	Other (SPECIFY):
	I have not travelled by air within South Africa in the past 12 months
40a	LEISURE AND TRAVEL: RESTAURANTS/FAST FOOD How often do you eat at restaurants or order food from fast food outlets?
Tick	call that apply 🕠
	Daily
	Weekly
	Monthly
	Less often

 \Rightarrow

from fast food outlets, go to

Page 47 (Q.41a)

order food from fast food

outlets



LEISURE AND TRAVEL: RESTAURANTS/FAST FOOD

40b. Which of these restaurants or fast food outlets, if any, have you visited in the past month?

Tick all that apply	
Burger King	Milky Lane
Chesa Nyama	Mimmo's
Chicken Licken	Mugg & Bean
Debonairs Pizza	Nando's
Domino's Pizza	Ocean Basket
FishAways	Panarottis
Fish and Chip Co.	Pizza Perfect
Hungry Lion	RocoMamas
John Dory's	Roman's Pizza
Kauai	Something Fishy
KFC	Spur
King Pie	Steers
McDonald's/McCafe	Wimpy
	Other (SPECIFY):
	I have not eaten at a restaurant or ordered food from a fast food outlet in the past month



MEDIA: TV

41a. Which of these TV channels, if any, have you watched in the past <u>week</u>?

	the past <u>week</u> .		
Tick	all that apply		
01	Africa Magic Epic	30	Mzansi Bioskop
02	BBC Lifestyle	31	Mzansi Magic
03	Beat Lab	32	Mzansi Magic Music
04	BET	33	Mzansi Wethu
05	Boomerang	34	NatGeo Wild
06	Cartoon Network	35	Nickelodeon
07	CBS Reality	36	Nick Jr
08	Channel O	37	Nick Toons
09	Comedy Central	38	One Gospel
10	Disney Junior	39	SABC 1
11	Disney XD	40	SABC 2
12	Dumisa	41	SABC 3
13	eMovies	42	SABC News
14	eMovies Extra	43	Studio Universal
15	eToonz	44	SuperSport 1
16	eExtra	45	SuperSport 3
17	eNCA	46	SuperSport 4
18	e.tv	47	SuperSport Blitz
19	Food Network	48	TCM
20	Glow	49	Telemundo
21	ID Xtra	50	TLC Entertainment
22	JimJam	51	TRACE Urban
23	kykNET	52	True African
24	M-Net	53	Universal Channel
25	M-Net Movies Action	54	VH1 Classic
26	M-Net Movies All Stars	55	VUZU
27	M-Net Movies Zone	56	Zee World
28	MTV	57	Other (SPECIFY):
29	MTV Base	98	I did not watch TV in the past week

Go to Page 49 (Q.42a)



MEDIA: TV

41b. Thinking about the past week, which <u>ONE</u> channel did you watch most often?

Tick	only ONE 🗸		
		7.0	l Maria de la companya della companya della companya de la companya de la companya della company
01	Africa Magic Epic	30	Mzansi Bioskop
02	BBC Lifestyle	31	Mzansi Magic
03	Beat Lab	32	Mzansi Magic Music
04	BET	33	Mzansi Wethu
05	Boomerang	34	NatGeo Wild
06	Cartoon Network	35	Nickelodeon
07	CBS Reality	36	Nick Jr
08	Channel O	37	Nick Toons
09	Comedy Central	38	One Gospel
10	Disney Junior	39	SABC 1
11	Disney XD	40	SABC 2
12	Dumisa	41	SABC 3
13	eMovies	42	SABC News
14	eMovies Extra	43	Studio Universal
15	eToonz	44	SuperSport 1
16	eExtra	45	SuperSport 3
17	eNCA	46	SuperSport 4
18	e.tv	47	SuperSport Blitz
19	Food Network	48	ТСМ
20	Glow	49	Telemundo
21	ID Xtra	50	TLC Entertainment
22	JimJam	51	TRACE Urban
23	kykNET	52	True African
24	M-Net	53	Universal Channel
25	M-Net Movies Action	54	VH1 Classic
26	M-Net Movies All Stars	55	VUZU
27	M-Net Movies Zone	56	Zee World
28	MTV	57	Other (SPECIFY):
29	MTV Base		

MEDIA: VIDEO STREAMING SERVICES		
2a.	Which of these video streaming used in the past <u>week</u> ? By video mean using an internet connection	streaming services, we
rick	all that apply 🕠 🗸	
	Netflix	
	Showmax	
	YouTube	
	Other streaming (SPECIFY):	
	I have not made use of any video streaming services in \Rightarrow the past week	If you have not made use of video streaming services in the past week, go to Page 50 (Q.43a)
	Thinking about the past week, v	vhich <u>ONE</u> did you use
2b.	most often?	
	most often?	
Tick	only ONE 🗸	
Tick	only ONE Netflix	

MEDIA: RADIO		
Which of these radio stations, if any, have you listened to in the past <u>week</u> ?		
all that apply 🕠		
5FM	North West FM	
702	OFM	
947	Power 98.7	
Algoa FM (Radio Algoa)	Rise FM	
CapeTalk	Smile 90.4FM	
Capricorn FM	Vuma 103 FM	
Classic FM 102.7	YFM 99.2	
East Coast Radio	lkwekwezi FM	
Gagasi FM	Lesedi FM	
Good Hope FM	Ligwalagwala FM	
Heart 104.9 FM	Lotus FM	
Jacaranda FM	Motsweding FM	
Kaya FM 95.9	Munghana Lonene FM (MLFM)	
KFM	Phalaphala FM	
LM Radio	Radio 2000	
Magic828 AM	RSG	
Metro FM	Other (SPECIFY):	
	I did not listen to radio in the past week	

If you did not listen to radio in the past week, go to Page 52 (Q.44)

MEDIA: RADIO			
Thinking about the past week, which <u>ONE</u> of these stations did you listen to most often?			
ck only ONE 🗸			
5FM	North West FM		
702	OFM		
947	Power 98.7		
Algoa FM (Radio Algoa)	Rise FM		
CapeTalk	Smile 90.4FM		
Capricorn FM	Vuma 103 FM		
Classic FM 102.7	YFM 99.2		
East Coast Radio	Ikwekwezi FM		
Gagasi FM	Lesedi FM		
Good Hope FM	Ligwalagwala FM		
Heart 104.9 FM	Lotus FM		
Jacaranda FM	Motsweding FM		
Kaya FM 95.9	Munghana Lonene FM		

(MLFM)

Phalaphala FM

Other (SPECIFY):

Radio 2000

RSG

KFM

LM Radio

Metro FM

Magic828 AM



THANK YOU

44. Thank you so much for taking the time to complete this booklet, we really appreciate it.







Your interviewer will come back to collect your completed booklet in one week, at a time convenient for you.

If you are unsure of anything, please make a note in your booklet and ask the interviewer when they return. All your answers are important to us!

ON COLLECTION OF THE BOOKLET:				
I,	Signature:			
promise that I personally filled in this booklet				
	Signature:			
and I have received the gift card with reference number:				
TODAY'S DATE:	DD / MM / YYYY			
Interviewer name:	Interviewer signature:			